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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a concerned citizen who has seen the effects of excessive regulation and excessive mergers (monopolies). I currently pick Sonic BECAUSE they had competitive prices and an incentive to provide amazing customer service & special attention/care with my privacy & personal data. I used to have AT&T and the customer service was a nightmare. The tech support was even worse. Most were hours and hours on the phone multiple agents to resolve routine issues. The help was outsourced and horribly trained. When companies get too large, and have less competition, the value of service disappears and so find other ways to receive my business or find someone building an alternative.

I respectfully thank you for your time. PS- for a long time, AT&T didnt even cover my area. Some dish services didnt either, and still dont - but they have better clarity, services & prices.

Matthew Beelman